KEVIN A. WHITEHEAD

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Google Scholar profile: https://scholar.google.co.za/citations?user=X1i9IBoAAAAJ&hl=en

RESEARCH AND TEACHING INTERESTS

Ethnomethodology and conversation analysis; social categories; race and racism; conflict and violence

EDUCATION

2010	Doctor of Philosophy (Sociology, with emphasis in Language, Interaction and Social Organization) University of California, Santa Barbara Dissertation title: *Racial Categories in the Social Life of Post-Apartheid South Africa*
2007	Master of Arts (Sociology), *with High Honors* University of California, Santa Barbara
2002	Master of Science (Research Psychology), *Cum Laude* University of Natal (now University of KwaZulu-Natal), Pietermaritzburg
2000	Bachelor of Science Honours (Psychology), *Cum Laude* University of Natal (now University of KwaZulu-Natal), Pietermaritzburg
1998	Bachelor of Science (Psychology and Computer Science) University of Natal (now University of KwaZulu-Natal), Pietermaritzburg

EMPLOYMENT

July 2020 to present: *Associate Professor*, Department of Sociology, University of California, Santa Barbara

May 2020 to present: *Affiliated Faculty* (0% time), Department of Linguistics, University of California, Santa Barbara

July 2017 to June 2020: *Assistant Professor*, Department of Sociology, University of California, Santa Barbara

March 2014 to July 2017: *Associate Professor*, Department of Psychology, School of Human and Community Development, University of the Witwatersrand, South Africa

March 2011 to March 2014: *Senior Lecturer*, Department of Psychology, School of Human and Community Development, University of the Witwatersrand, South Africa

July 2010 to February 2011: *Lecturer*, Department of Psychology, School of Human and Community Development, University of the Witwatersrand, South Africa

March 2008 to June 2008: *Teaching Associate*, Department of Sociology, University of California, Santa Barbara

September 2004 to September 2008: *Teaching Assistant*, Department of Sociology, University of California, Santa Barbara

January 2006 to June 2008: *Laboratory Coordinator,* Communication and Interaction Analysis Research Facility, Department of Sociology, University of California, Santa Barbara

August 2003 to June 2004: *Part-Time Faculty*, Department of Psychology, California State University, Northridge

April 2003 to September 2004: *Research Technician*, Department of Psychology, California State University, Northridge

January 2002 to December 2002: *Associate Lecturer*, School of Psychology, University of Durban-Westville (now University of KwaZulu-Natal)

February 2000 to December 2001: *Tutor and Research Assistant*, School of Psychology, University of Natal (now University of KwaZulu-Natal), Pietermaritzburg

PUBLICATIONS

(* Denotes graduate student co-author; ** Denotes undergraduate student co-author)

Books:
Whitehead, K. A., Stokoe, E., & Raymond, G. (2025). *Categories in Social Interaction*. Routledge.

Rawls, A., **Whitehead, K. A.**, & Duck, W. (Eds.) (2020). *Black Lives Matter: Ethnomethodological and Conversation Analytic Studies of Race and Systemic Racism in Everyday Interaction.* Routledge. [Open access full text available at: https://www.routledge.com/go/black-lives-matter-an-ethnomethodology-freebook]

Peer Reviewed Journal Articles:
Whitehead, K. A., Raymond, G., & Bowman, B. (2025). Cross-cutting preferences in interactional trajectories toward violence. *American Journal of Sociology*, *130*(6), 1-68.

Stokoe, E., Raymond, G., & **Whitehead, K. A.** (2025). Categories in social interaction: Unlocking the resources of conversation analysis and membership categorization for psychological science. *Annual Review of Psychology*, *76*, 531-557. [Open access full text

available at: https://www.annualreviews.org/content/journals/10.1146/annurev-psych-020124-023147]

Raymond, G., **Chen, J., & **Whitehead, K. A.** (2023). Sequential standoffs in police encounters with the public. *Journal of Language and Social Psychology*, *42*(5-6), 653-678. [Open access full text available at: https://doi.org/10.1177/0261927X231185529]

Whitehead, K. A., & Lerner, G. H. (2022). When simple self-reference is too simple: Managing the categorical relevance of speaker self-presentation. *Language in Society*, 51(3), 403-426. [Open access full text available at: https://doi.org/10.1017/S0047404521000270]

*Rafaely, D., & **Whitehead, K. A.** (2020). Extraordinary emergencies: Reproducing moral discourses of the child in institutional interaction. *Pragmatics and Society*, *11*(1), 45-69. [Postprint available at: https://escholarship.org/uc/item/7rx0x0vq]

Whitehead, K. A. (2020). The problem of context in the analysis of social action: The case of implicit whiteness in post-apartheid South Africa. *Social Psychology Quarterly*, *83*(3), 294-313. [Postprint available at: https://escholarship.org/uc/item/80b4t57h]

Whitehead, K. A., & Lerner, G. H. (2020). Referring to *somebody*: Generic person reference as an interactional resource. *Journal of Pragmatics*, *161*, 46-56. [Postprint available at: https://escholarship.org/uc/item/1h2075ss]

*Kaufman, S., & **Whitehead, K. A.** (2018). Producing, ratifying, and resisting support in an online support forum. *Health*, *22*(3), 223-239. [Postprint available at: https://escholarship.org/uc/item/92j965dh]

Whitehead, K. A. (2018). Managing the moral accountability of stereotyping. *Journal of Language and Social Psychology*, *37*(3), 288-309. [Postprint available at: https://escholarship.org/uc/item/7427p7n8]

Whitehead, K. A. & *Baldry, K. (2018). Omni-relevant and contingent membership categories in research interview and focus group openings. *Qualitative Research*, *18*(2), 135-152. [Postprint available at: https://escholarship.org/uc/item/5536c7zf]

Whitehead, K. A., Bowman, B., & Raymond, G. (2018). "Risk factors" in action: The situated constitution of "risk" in violent interactions. *Psychology of Violence*, *8*(3), 329-338. [Postprint available at: https://escholarship.org/uc/item/3gj801xw]

Dominguez-Whitehead, Y., **Whitehead, K. A.**, & Bowman, B. (2017). Confessing sex in online student communities. *Discourse, Context & Media*, *20*(2), 20-32. [Postprint available at: https://escholarship.org/uc/item/1rj57325]

Durrheim, K., *Greener, R., & **Whitehead, K. A.** (2015). Race trouble: Attending to race and racism in online interaction. *British Journal of Social Psychology*, *54*(1), 84-99. [Postprint available at: https://escholarship.org/uc/item/1qd2h5f3]

Whitehead, K. A. (2015). Everyday antiracism in action: Preference organization in responses to racism. *Journal of Language and Social Psychology*, *34*(4), 374-389. [Postprint available at: https://escholarship.org/uc/item/7767x91b]

Whitehead, K. A. (2015). Extreme case formulations. In Tracy, K., Ilie, C., & Sandel, T. (Eds.), *The International Encyclopedia of Language and Social Interaction* (pp. 579-584). Wiley-Blackwell. [Postprint available at: https://escholarship.org/uc/item/6g28z386]

Whitehead, K. A., & Stokoe, E. (2015). Producing and responding to –isms in interaction. *Journal of Language and Social Psychology*, *34*(4), 368-373. [Postprint available at: https://escholarship.org/uc/item/14g746gh]

*Cresswell, C., **Whitehead, K. A.**, & Durrheim, K. (2014). The anatomy of "race trouble" in

online interactions. *Ethnic and Racial Studies*, *37*(14), 2512-2528. [Postprint available at: https://escholarship.org/uc/item/3sb7426s]

Dominguez-Whitehead, Y., & **Whitehead, K. A.** (2014). Food talk: A window into inequality among university students. *Text & Talk*, *34*(1), 49-68. [Postprint available at: https://escholarship.org/uc/item/81s542s5]

Whitehead, K. A. (2013). Managing self/other relations in complaint sequences: The use of self-deprecating and affiliative racial categorizations. *Research on Language and Social Interaction*, *46*(2), 186-203. [Postprint available at: https://escholarship.org/uc/item/6404d669]

Whitehead, K. A. (2012). Racial categories as resources and constraints in everyday interactions: Implications for racialism and non-racialism in post-apartheid South Africa. *Ethnic and Racial Studies*, *35*(7), 1248-1265. [Postprint available at: https://escholarship.org/uc/item/0421k747]

Whitehead, K. A. & Bowman, B. (2012). The professional consequences of political silence. *Journal of Social Philosophy*, *43*(4), 426-435. [Postprint available at: https://escholarship.org/uc/item/9ht8x29v]

Whitehead, K. A. (2011). Some uses of head nods in "third position" in talk-in-interaction. *Gesture*, *11*(2), 103-122. [Postprint available at: https://escholarship.org/uc/item/3rm9h9rt]

Whitehead, K. A. (2011). An ethnomethodological, conversation analytic approach to investigating race in South Africa. *South African Review of Sociology*, *42*(3), 1-22. [Postprint available at: https://escholarship.org/uc/item/7vc5v713]

Whitehead, K. A. (2009). "Categorizing the categorizer": The management of racial common sense in interaction. *Social Psychology Quarterly*, *72*(4), 325-342. [Postprint available at: https://escholarship.org/uc/item/50g635b0]

Whitehead, K. A., & Lerner, G. H. (2009). When are persons "white"? On some practical asymmetries of racial reference in talk-in-interaction. *Discourse & Society*, *20*(5), 613-641. [Available at: http://www.soc.ucsb.edu/faculty/lerner/pub/white.pdf]

Whitehead, K. A., Ainsworth, A. T., Wittig, M. A., & **Gudino, B. (2009). Implications of ethnic identity exploration and ethnic identity affirmation and belonging for intergroup attitudes among adolescents. *Journal of Research on Adolescence*, *19*(1), 123-135. [Postprint available at: https://escholarship.org/uc/item/05t093st]

Durrheim, K., Quayle, M., **Whitehead, K. A.**, & Kriel, A. J. (2005). Denying racism: Discursive strategies used by the South African Media. *Critical Arts: A Journal of North-South Cultural and Media Studies*, *19*, 1-22. [Postprint available at: https://escholarship.org/uc/item/80z8k1ww]

Whitehead, K. A., Kriel, A. J., & Richter, L. M. (2005). Barriers to conducting a community mobilization intervention among youth in a rural South African community. *Journal of Community Psychology*, *33*(3), 253-259. [Postprint available at: https://escholarship.org/uc/item/8bj935pd]

Whitehead, K. A., & Wittig, M. A. (2004). Discursive management of resistance to a multicultural education programme. *Qualitative Research in Psychology, 1*(4), 267-284. [Postprint available at: https://escholarship.org/uc/item/3xk4q5wm]

Book Chapters and Encyclopedia Entries:

Whitehead, K. A., Raymond, G., & Stokoe, E. (2024). Analyzing categorial phenomena in talk-in-interaction. In J. D. Robinson, R. Clift, K. Kendrick, & C. W. Raymond (Eds.), *The Cambridge Handbook of Research Methods in Conversation Analysis* (pp. 541-576). Cambridge University Press. [Postprint available at: https://escholarship.org/uc/item/1md687jz]

Whitehead, K. A. (2024). Context. In A. Gubina, E. M. Hoey, & C. W. Raymond (Eds.), *Encyclopedia of Terminology for Conversation Analysis and Interactional Linguistics*. International Society for Conversation Analysis (ISCA). [Open access full text available at: https://doi.org/10.17605/OSF.IO/CEB7S]

Whitehead, K. A. (2024). Membership categorization device. In A. Gubina, E. M. Hoey, & C. W. Raymond (Eds.), *Encyclopedia of Terminology for Conversation Analysis and Interactional Linguistics*. International Society for Conversation Analysis (ISCA). [Open access full text available at: https://doi.org/10.17605/OSF.IO/D9J5W]

*Tam, C. L., **Whitehead, K. A.**, & Raymond, G. (2024). Inequality in action: Managing trust in granting service requests and closing emergency calls in a highly resource-constrained context. In H. Z. Waring, & N. Tadic (Eds.), *Critical Conversation Analysis* (pp. 91-114). Multilingual Matters. [Postprint available at: https://escholarship.org/uc/item/8xv4j99d]

Cheeks, L., & **Whitehead, K. A. (2024). Using racial incompetence as a comedic device and tacit method of anti-racist education. In H. Z. Waring & N. Tadic (Eds.), *Critical Conversation Analysis* (pp. 174-194). Multilingual Matters. [Postprint available at: https://escholarship.org/uc/item/1dm924mr]

Whitehead, K. A. (2021). On Sacks and the analysis of racial categories-in-action. In R. Smith, R. Fitzgerald, & W. Housley (Eds.), *On Sacks: Methodology, Materials and Inspirations* (pp. 195-207). Routledge. [Postprint available at: https://escholarship.org/uc/item/2h73w0q6]

Rawls, A., **Whitehead, K. A.**, & Duck, W. (2020). Introduction. In A. Rawls, K. A. Whitehead, & W. Duck (Eds.), *Black Lives Matter: Ethnomethodological and Conversation Analytic Studies of Race and Systemic Racism in Everyday Interaction* (pp. 4-38). Routledge. [Open access full text available at: https://www.routledge.com/rsc/downloads/Black_Lives_Matter__Ethnomethodological_and_Conversation_Analytic_Studies_of_Race_and_Systemic_Racism_in_Everyday_Interaction_(2).pdf]

Bowman, B., *Siemers, I., & **Whitehead, K. A.** (2019). Genealogy in practice: Labour, discipline and power in the production of the mine worker in South Africa. In A. Fynn, S. Laher, & S. Kramer (Eds.), *Transforming Research Methods in the Social Sciences: Case Studies from South Africa* (pp. 280-300). Wits University Press. [Open access full text available at: http://oapen.org/search?identifier=1004359]

Whitehead, K. A. (2019). Using ethnomethodology and conversation analysis to study social categories: The case of racial categories in South African radio talk. In A. Fynn, S. Laher, & S. Kramer (Eds.), *Transforming Research Methods in the Social Sciences: Case Studies from South Africa* (pp. 251-264). Wits University Press. [Open access full text available at: http://oapen.org/search?identifier=1004359]

Whitehead, K. A. (2018). Discursive approaches to race and racism. In H. Giles, & J. Harwood (Eds.), *The Oxford Encyclopedia of Intergroup Communication* (pp. 324-339). Oxford

University Press. [Postprint available at: https://escholarship.org/uc/item/09n8d4v8]

Whitehead, K. A. (2013). Race-class intersections as interactional resources in post-apartheid South Africa. In C. M. Pascale (Ed.), *Social Inequality and the Politics of Representation: A Global Landscape* (pp. 49-63). Sage. [Postprint available at: https://escholarship.org/uc/item/5vc9907m]

Invited Commentaries:

Whitehead, K. A., & Durrheim, K. (2016). Race trouble in post-apartheid South Africa. *Auwal Socio-Economic Research Institute Short Papers Series on Race and Identity*, February/March 2016. [Available at: http://www.asri.org.za/?media_dl=1598]

Whitehead, K. A. (2012). Moving forward by doing analysis. *Discourse Studies*, *14*(3), 337-343. [Postprint available at: https://escholarship.org/uc/item/78p8k0wj]

GUEST EDITORSHIPS

Bowman, B., **Whitehead, K. A.**, & Raymond G. (2018). Situational factors and mechanisms in enactments of violence. Special Issue of *Psychology of Violence*, *8*(3). [Postprint of editorial framing paper available at: https://escholarship.org/uc/item/4nw0392v]

Whitehead, K. A., & Stokoe, E. (2015). Producing and responding to *–isms* in interaction. Special Issue of *Journal of Language and Social Psychology*, *34*(4). [Postprint of editorial framing paper available at: https://escholarship.org/uc/item/7767x91b]

FELLOWSHIPS, SCHOLARSHIPS, GRANTS AND AWARDS

Fellowships and Scholarships:

2020	Visiting Fellowship, Institute for Advanced Studies (IAS), Loughborough University, United Kingdom (£1,350). [Canceled due to COVID-19]
2009-2010	President's Dissertation Year Fellowship, University of California, Santa Barbara ($16,000 plus payment of fees and health insurance)
2008-2009	Dean's Fellowship, University of California, Santa Barbara ($16,000 plus payment of fees and health insurance)
2006-2008	Graduate Student Fee Fellowship, Department of Sociology, University of California, Santa Barbara (cumulative: $1,483)
2006	Graduate Research Mentorship Fellowship, Department of Sociology, University of California, Santa Barbara ($1,500)
2004-2008	National Research Foundation (South Africa) Prestige Scholarship for Doctoral Study Abroad ($12,000/year)
2004	University of California, Santa Barbara Graduate Fellowship ($5,590)
2004	University of California, Irvine Social Science Merit Fellowship ($7,000 stipend for first year of Ph.D. studies in Sociology, with additional funding contingent on progress) *(Declined)*
2001	University of Natal (now University of KwaZulu-Natal) Special Masters Scholarship (ZAR7,000)

Research Grants:

2021-2023 Partnership	Social Science and Humanities Research Council of Canada (SSHRC)
	Development Grant for "Charting the 'Reasonable Officer': A Partnership with Ontario's Special Investigations Unit to Understand Oversight in Police Use-of-Force Cases" (CAD$196,116; served as co-investigator for funding proposal and funded project)
2015-2016	South African Department of Science and Technology-Centre of Excellence in Human Development (DST-CoE) Opportunity Grant for "Critical Violence and Trauma Studies Initiation Project" (ZAR150,000; served as co-investigator for funding proposal and funded project)
2014-2017	National Research Foundation (South Africa) Incentive Funding for Rated Researchers ["Y1" Rating] (ZAR20,000/year, plus ZAR20,000/year matching funds from University of the Witwatersrand Research Office)
2014	Faculty of Humanities Grant for NRF-rated researchers, University of the Witwatersrand (ZAR10,000)
2014	University Research Office Grant for NRF-rated researchers, University of the Witwatersrand (ZAR35,000)
2010	Vice-Chancellor's Ph.D. Incentive Award, University of the Witwatersrand (ZAR12,000)
2010	Post-Graduate Research Grant, Maurice Webb Trust in conjunction with the Centre for Critical Research on Race and Identity, University of KwaZulu-Natal (ZAR10,000)
2010	Interdisciplinary Humanities Center Graduate Collaboration Award, University of California, Santa Barbara (with Alexander Wahl and Lynette Arnold, in support of 16th Annual Conference on Language, Interaction, and Social Organization) ($1,500)
2008	Interdisciplinary Humanities Center Graduate Collaboration Award, University of California, Santa Barbara (with Jessie Gillespie and Christie Bird, in support of the 15th Annual Conference on Language, Interaction, and Social Organization) ($1,500)

Travel Grants:

2018	Overseas Faculty Travel Grant, University of California, Santa Barbara Academic Senate ($1350)
2011	Faculty of Humanities Conference Travel Grant, University of the Witwatersrand (ZAR13,815)
2006-2007	Research and Travel Grant, Department of Sociology, University of California, Santa Barbara (cumulative: $1,115)

Awards:

2024	*Best Paper Award*, American Sociological Association, Section on Ethnomethodology and Conversation Analysis
2018	*Best Paper Award*, American Sociological Association, Section on Ethnomethodology and Conversation Analysis

2013	Psychological Society of South Africa (PsySSA) Award for Mentoring and Development (as a member of the Organizing Committee for the 3rd Southern African Students' Psychology Conference, University of the Witwatersrand, Johannesburg, June 2013)
2008	*Top Paper in Language and Social Interaction* at the 58th Annual Conference of the International Communication Association (ICA), Montreal, Quebec, Canada ($250 prize)
2007	*Graduate Student Paper Award,* Ethnomethodology and Conversation Analysis Section, American Sociological Association ($300 prize)
2006	*Best Paper in Language and Social Interaction* at the 77th Annual Convention of the Western States Communication Association (WSCA), Palm Springs, California, U.S.A. ($150 prize)
2001	*Best Paper Award* at the 5th Annual Postgraduate Research Conference, School of Psychology, University of Natal (now University of KwaZulu-Natal), Pietermaritzburg

INVITED PRESENTATIONS AND WORKSHOPS

(* Denotes graduate student co-author; ** Denotes undergraduate student co-author)

Whitehead, K. A. (2025, May). *Intersectionality in action: Some preliminary considerations*. Invited plenary presentation for the 27th Annual Conference on Language, Interaction, and Social Organization, University of California, Santa Barbara.

Whitehead, K. A. (2025, May). *Analyzing intersectionality in interactions*. Invited presentation for the Wits Umthombo Lecture Series, School of Human and Community Development, University of the Witwatersrand, Johannesburg, South Africa.

Whitehead, K. A. (2025, April). *Social categories in interaction: A conversation analytic framework.* Invited plenary presentation for the Center for Language and Interaction and Culture Workshop on "The Role of Social Categories in Human Interaction," University of California, Los Angeles.

Whitehead, K. A., & Raymond, G. (2025, March). *Advanced methods in conversation analysis*. Invited workshop for conversation analytic researchers, Tokyo, Japan.

Whitehead, K. A., & Lerner, G. H. (2024, November). *When personal names are mentioned in conversations: Presumed known, perhaps known, and presumed unknown*. Invited presentation for the Language, Interaction and Social Organization Research Focus Group, University of California, Santa Barbara.

Whitehead, K. A. (2024, May). *Intersectionality in action: Some preliminary considerations*. Invited plenary presentation for the 27th Annual Conference on Language, Interaction, and Culture, University of California, Los Angeles (conference canceled due to protest actions and associated violence on the UCLA campus in May 2024).

Whitehead, K. A., O'Connell, M., Chen-Graf, S., Pittman, S., Baldonado, M., & Raymond, G. (2023, December). *Reality disjunctures in news comedy interviews: A naturally occurring experiment in action formation and ascription*. Invited keynote presentation for the 12th Annual Conversation Analysis Day, Loughborough University, United Kingdom.

Raymond, G., **Chen, J., Jones, N., Precoda, K., & **Whitehead, K. A.** (2023, August).

Resolving sequential standoffs in police encounters with the public. Invited presentation for conference on "Video Analysis in Institutional Settings: Future Prospects for Theory Development and Interdisciplinary Collaboration," School of Public Policy and Management, Tsinghua University, China.

Whitehead, K. A. (2023, June). *What can teachers do about students' use of ChatGPT?* Invited presentation for Nanyang Institute of Management, Singapore.

*Cheeks, L., & Whitehead, K. A. (2023, March). *Racial incompetence as a comedic device, and a tacit method of anti-racist education*. Invited presentation for the Conversation Analytic Working Group, and the Race and Ethnicity Working Group, University of California, Los Angeles.

Whitehead, K. A. (2022, November). *Analyzing race/ism in interaction*. Invited workshop, delivered on behalf of Ethnomethodology and Conversation Analysis for Racial Justice (EMCA4RJ), for the Digital Meeting for Conversation Analysis Virtual Conference.

Raymond, G., Jones, N., Precoda, K., Whitehead, K. A., & Bowman, B. (2022, September). *Beyond the search for passive effects: Using video technology to improve key outcomes in police-citizen encounters*. Invited Presentation for British Academy/Nucleo de Estudos da Violencia (NEV) panel, "Video Analysis of Violence: Police, Citizens and Courtrooms," University of São Paulo, Brazil.

Whitehead, K. A., *Hill, M. J., & *Sterphone, J. (2022, July). *Some ethnomethodological and conversation analytic principles for analyzing race/ism in interaction*. Invited lecture for the Ethnomethodology and Conversation Analysis for Racial Justice (EMCA4RJ) Summer Workshop, "How to analyze race/ism in interaction."

*Hill, M. J., Whitehead, K. A., & *Sterphone, J. (2022, April). *Toward an ethnomethodological theory of race*. Invited presentation for the Conversation Analytic Working Group, University of California, Los Angeles.

Whitehead, K. A., Raymond, G., & Bowman, B. (2022, March). *Cross-cutting preferences in interactional trajectories toward violence*. Invited presentation for the Centre for Advanced Studies in Language and Communication, University of York, United Kingdom.

Whitehead, K. A., & Raymond, G. (2022, January). *Multiple categories in action: The problem of multiple Categories as a "generic" contingency of talk-in-interaction*. Invited presentation for the Language, Communication, and Culture Colloquium, University of Alberta, Canada.

Whitehead, K. A. (2021, November). *Analyzing interactions in context, and analyzing context in interactions: The case of racial self-categorization in post-apartheid South Africa*. Invited presentation for the Wits Umthombo Lecture Series, School of Human and Community Development, University of the Witwatersrand, Johannesburg, South Africa.

Whitehead, K. A., & Raymond, G. (2021, April). *Who is the actor? What is the action? Managing and using the problem of multiple categories in relation to the formation and ascription of actions*. Presentation for the Language, Interaction and Social Organization Research Focus Group, University of California, Santa Barbara.

Raymond, G., Watson, P., & Whitehead, K. A. (2021, March). *Studying violence on video: Lessons from EMCA*. Invited webinar sponsored by the American Sociological Association Section on Ethnomethodology and Conversation Analysis.

Whitehead, K. A. (2021, February). *Studying Interaction Sociologically*. Invited presentation for the UCSB Sociology Association.

Whitehead, K. A., & Raymond, G. (2021, January). *Who is the actor? What is the action? Managing and using the problem of multiple categories in relation to the formation and ascription of actions*. Invited presentation for the Conversation Analytic Working Group, University of California, Los Angeles.

Whitehead, K. A. (2020, December). *Sequential and socio-historical contexts in talk-in-interaction: The case of racial self-categorization in post-apartheid South Africa.* Invited presentation for the Centre for Research in Communication and Culture, Loughborough University, United Kingdom.

Whitehead, K. A. (2020, October). *Cultural knowledge in interaction: Conversation analysis and membership categorization.* Invited presentation for the Department of Communication, Rutgers University.

Whitehead, K. A. (2020, September). *Analyzing categories and '-isms' in action*. Invited data session for the Ethnomethodology and Conversation Analysis for Racial Justice (EMCA4RJ) global network.

Whitehead, K. A. & Raymond, G. (2020, June). *Managing interactional troubles in relation to category-based entitlements*. Invited presentation for Membership Categorisation Analysis: Culture in Action symposium, School of Social Sciences, Cardiff University, United Kingdom [canceled due to COVID-19]

Whitehead, K. A. (2019, August). *Analyzing social categories in interaction*. Invited workshop for the School of Human and Community Development, University of the Witwatersrand, South Africa.

Whitehead, K. A., Raymond, G., & Bowman, B. (2019, August). *Cross-cutting preferences in interactional trajectories toward violence*. Invited presentation for the School of Human and Community Development, University of the Witwatersrand, South Africa.

Whitehead, K. A. (2018, June). *Analyzing categories and contexts in talk-in-interaction*. Invited workshop for the Conversation Analytic Working Group, University of California, Los Angeles.

Whitehead, K. A., Raymond, G., & Bowman, B. (2018, June). *Cross-cutting preferences in interactional trajectories toward violence*. Invited presentation for the Conversation Analytic Working Group, University of California, Los Angeles.

Whitehead, K. A. (2015, October). *Conversation analysis, membership categories and participant orientations: Addressing ambiguity and context(s)*. Invited presentation for the Language, Interaction and Social Organization Research Focus Group, University of California, Santa Barbara.

Whitehead, K. A., Bowman, B., Stevens, G., & Eagle, G. (2015, August). *Methods for studying violence: Working with video materials.* Invited workshop for the Boston College Lynch School of Education.

Stevens, G., Bowman, B., Eagle, G., & **Whitehead, K. A.** (2015, August). *The ruse of reconciliation? Discursive contours, impossibilities, violence and modes of resistance in the South African "reconciliation project".* Invited presentation at the Boston College Lynch School of Education.

Stevens, G., Bowman, B., Eagle, G., & **Whitehead, K. A.** (2015, August). *The ruse of reconciliation? Discursive contours, impossibilities, and modes of resistance in the South African "reconciliation project".* Invited presentation at the City University of New York Graduate Center.

Whitehead, K. A. (2015, July). *Categories-in-action: Addressing questions of context and*

evidence. Invited presentation for the 2nd Loughborough Categories and Identities in Interaction Seminar, Loughborough University, United Kingdom.

Whitehead, K. A. (2015, March). *(Re)producing racial categories in everyday interactions*. Invited presentation for the Wits Centre for Diversity Studies Symposium on Dominance, Oppression and Transformation, University of the Witwatersrand, Johannesburg, South Africa.

Whitehead, K. A. (2014, September). *Using conversation analysis to study everyday antiracism: Some features of preference organization in responses to racism*. Invited presentation for the Conversation Analysis Research Group, University of Johannesburg, South Africa.

Whitehead, K. A. (2013, July). *Some uses of head nods in "third position" in talk-in-interaction*. Invited presentation at the Protea/Egide Multimodality Workshop, University of the Witwatersrand, Johannesburg, South Africa.

Whitehead, K. A. (2010, August). *Racial category membership as resource and constraint in everyday interactions: Implications for racialism and non-racialism in post-apartheid South Africa*. Invited presentation at the Centre for the Advancement of Non-Racialism and Democracy, Nelson Mandela Metropolitan University, South Africa.

Whitehead, K. A. (2010, May). *Racial category membership as resource and constraint in everyday interactions: Implications for racialism and non-racialism in post-apartheid South Africa*. Invited presentation at the Centre for Critical Research on Race and Identity (ccrri), University of KwaZulu-Natal, South Africa.

Whitehead, K. A. (2010, February). *Racial categories in the social life of post-apartheid South Africa*. Invited presentation at the Centre for Language, Interaction and Culture, University of California, Los Angeles.

Whitehead, K. A. (2010, February). *Racial categories in the social life of post-apartheid South Africa*. Invited data session for the Language, Interaction and Social Organization Research Focus Group, University of California, Santa Barbara.

Whitehead, K. A. (2009, October). *Race in everyday life in post-apartheid South Africa: An ethnomethodological, conversation analytic approach*. Invited presentation at the Centre for Critical Research on Race and Identity, University of KwaZulu-Natal, Howard College Campus, South Africa.

CONFERENCE PRESENTATIONS

(* Denotes graduate student co-author; ** Denotes undergraduate student co-author)

Raymond, G., Chen, J., & **Whitehead, K. A.** (2023, June). *Sequential standoffs in police encounters with the public*. Paper presented at the 18th Annual International Pragmatics Conference, Brussels, Belgium.

Sterphone, J., & **Whitehead, K. A.** (2023, July). *Using temporal references to manage race-related accusations*. Paper presented at the 6th International Conference on Conversation Analysis, University of Queensland, Brisbane (Meanjin), Australia.

Whitehead, K. A., O'Connell, M., Chen-Graf, S., Pittman, S., Baldonado, M., & Raymond, G. (2023, June). *Using preference organization to elicit discrediting responses*. Paper presented at the 6th International Conference on Conversation Analysis, University of Queensland, Brisbane (Meanjin), Australia.

Raymond, G., Chen, J., & **Whitehead, K. A.** (2023, June). *Sequential standoffs in police encounters with the public*. Paper presented at the 6th International Conference on Conversation Analysis, University of Queensland, Brisbane (Meanjin), Australia.

Whitehead, K. A., *Hill, M. J., & *Sterphone, J. (2022, August). *Toward an ethnomethodological theory of race*. Paper presented at the 117th Annual Meeting of the American Sociological Association, Los Angeles, CA.

Cheeks, L., & **Whitehead, K. A. (2021, August). *Racial Incompetence as a Comedic Device, and a Tacit Method of Anti-Racist Education*. Paper presented at the 116th Annual Meeting of the American Sociological Association [conference held virtually due to COVID-19].

Whitehead, K. A., & Raymond, G. (2021, August). *Who is the actor? What is the action? Managing and using the problem of multiple categories in relation to the formation and ascription of actions*. Paper presented at the 116th Annual Meeting of the American Sociological Association [conference held virtually due to COVID-19].

Whitehead, K. A., & Raymond, G. (2021, June). *Who is the actor? What is the action? Managing and using the problem of multiple categories in relation to the formation and ascription of actions*. Paper presented at the 17th Annual International Pragmatics Conference [conference held virtually due to COVID-19].

Whitehead, K. A., Lerner, G. H., & Kitzinger, C. (2019, August). *Managing the categorical relevance of self-reference*. Paper presented at the 114th Annual Meeting of the American Sociological Association, New York, NY.

Raymond, G., **Whitehead, K. A.**, & Bowman, B. (2019, August). *Cross-cutting preferences in interactional trajectories toward violence*. Paper presented at the 114th Annual Meeting of the American Sociological Association, New York, NY.

Whitehead, K. A., Raymond, G., & Bowman, B. (2019, July). *Cross-cutting preferences in interactional trajectories toward violence*. Paper presented at the 2019 Conference of the International Institute for the Ethnomethodology and Conversation Analysis, Mannheim, Germany.

Whitehead, K. A., Raymond, G., & Bowman, B. (2018, November). *Cross-cutting preferences in interactional trajectories toward violence*. Paper presented at the 41st Annual Meeting of the American Society of Criminology, Atlanta, GA.

Whitehead, K. A., & Lerner, G. H. (2018, July). *On the context-sensitive operation of non-recognitional reference*. Paper presented at the 5th International Conference on Conversation Analysis, Loughborough, United Kingdom.

*Rogers, C. L., & **Whitehead, K. A.** (2018, July). *Inequality in action: Sequence expansion and asymmetries of entitlement in emergency calls*. Paper presented at the 5th International Conference on Conversation Analysis, Loughborough, United Kingdom.

Whitehead, K. A. (2016, November). *Racial self-categorization in complaint sequences*. Paper presented at the 102nd Annual Convention of the National Communication Association, Philadelphia, PA.

Whitehead, K. A. (2016, July). *Violence in action: Toward a situated interactional approach to studying enactments of violence*. Paper presented at the 31st International Congress of Psychology, Yokohama, Japan.

Whitehead, K. A. (2015, August). *Managing the moral accountability of stereotyping*. Paper presented at the 110th Annual Meeting of the American Sociological Association, Chicago, IL.

Bowman, B., **Whitehead, K. A.**, & Dominguez-Whitehead, Y. (2015, August). *Confessing sex in online student communities*. Paper presented at the 110th Annual Meeting of the American Sociological Association, Chicago, IL.

Whitehead, K. A. (2014, June). *Preference organization in responses to racism*. Paper presented at the 4th International Conference on Conversation Analysis, Los Angeles, CA.

Penn, C., Koole, T., & **Whitehead, K. A.** (2014, June). *Call openings in a South African emergency services call center*. Paper presented at the 4th International Conference on Conversation Analysis, Los Angeles, CA.

Fynn, A., Fourie, E., Govender, C., Graham, J., & **Whitehead, K. A.** (2013, September). *Training and practising psychological research in Africa today: A reflection*. Paper presented at the 19th South African Psychology Congress, Johannesburg, South Africa.

Penn, C., **Whitehead, K. A.**, & *Williams, R. (2013, July). *Sources and management of interactional troubles in emergency calls*. Paper presented at the Eleventh Interdisciplinary Conference on Communication, Medicine & Ethics, Melbourne, Australia.

Whitehead, K. A. (2012, July). *Race-class intersections as interactional resources in post-apartheid South Africa.* Paper presented at the 30th International Congress of Psychology, Cape Town, South Africa.

Whitehead, K. A. (2011, July). *Self-deprecating racial self-identifications in complaint sequences*. Paper presented at the International Institute for Ethnomethodology and Conversation Analysis, Fribourg, Switzerland.

Whitehead, K. A. (2011, July). *Stereotypes as cognitive and moral objects in everyday interactions*. Paper presented at the 34th Annual Scientific Meeting of International Society for Political Psychology, Istanbul, Turkey.

Whitehead, K. A., & Lerner, G. H. (2008, May). *When are persons white? The organization of racial categories in talk-in-interaction*. Paper presented at the 58th Annual Conference of the International Communication Association, Montreal, Quebec, Canada.

Whitehead, K. A. (2007, August). *Managing racial common sense in interaction: The use of allusions to race*. Paper presented at the 102nd Annual Meeting of the American Sociological Association, New York, NY.

Whitehead, K. A. (2007, May). *The use, management and reproduction of racial common sense in interaction*. Paper presented at the 57th Annual Conference of the International Communication Association, San Francisco, CA.

Whitehead, K. A. (2007, March). *Managing racial common sense in interaction*. Paper presented at the 78th Annual Meeting of the Pacific Sociological Association, Oakland, CA.

Whitehead, K. A., & Lerner, G. H. (2006, February). *Non-recognitional reference: The context-specific operation of a context-free organization*. Paper presented at the 77th Annual Convention of the Western States Communication Association, Palm Springs, CA.

Wittig, M. A., **Whitehead, K. A.**, Ainsworth, A. T. (2005, July). *Implications of ethnic identity commitment and ethnic identity exploration for intergroup attitudes among adolescents*. Poster presented at the meeting of the European Association of Experimental Social Psychology, Wurzburg, Germany.

Whitehead, K. A., & Wittig, M. A. (2004, June). *Discursive management of resistance to a*

multicultural education curriculum. Poster presented at the 5th Biennial Convention of the Society for the Psychological Study of Social Issues, Washington, DC.

Whitehead, K. A., **Hinze, M., and **Futrell, M. J. (2004, June). *Heterosexist discourse among U.S. adolescents*. Poster presented at the 5th Biennial Convention of the Society for the Psychological Study of Social Issues, Washington, DC.

Collins, C. J., **Whitehead, K. A.**, & Wittig, M. A. (2004, June). *Racism: The intersection of individual and institutional agency*. Roundtable discussion at the 5th Biennial Convention of the Society for the Psychological Study of Social Issues, Washington, DC.

Durrheim, K., Quayle, M., **Whitehead, K. A.**, & Kriel, A. J. (2002, July). *Denying racism: Discursive strategies used by the South African media to normalize racism*. Paper presented at the 25th Annual Scientific Meeting of the International Society of Political Psychology, Berlin, Germany.

TEACHING

University of California, Santa Barbara (2017-present):
Analysis of Conversational Interaction (SOC 136A, undergraduate): Winter 2018, Winter 2019, Winter 2020, Winter 2021, Winter 2023, Fall 2023, Fall 2024
Social Categories in Interaction (SOC 136C, undergraduate): Spring 2019, Spring 2020, Summer 2020, Winter 2022, Spring 2023, Winter 2025
Introduction to Ethnomethodology (SOC 185E, undergraduate): Spring 2021, Winter 2022
Transfer Exploration Seminar: Ways of Thinking and Practicing in Sociology (INT 186TB): Fall 2018, Fall 2019
Analysis of Conversational Interaction (SOC 236, graduate): Winter 2018, Winter 2019, Winter 2020, Winter 2023, Fall 2023
Special Topics: Social Categories in Interaction (SOC 294, graduate): Spring 2019
Special Topics: Theorizing Social Action in Interaction (SOC 294, graduate): Winter 2025
Social Categories in Interaction (SOC 236C, graduate): Spring 2020, Spring 2023
Proseminar in Language, Interaction and Social Organization (SOC 274, graduate): Spring 2018, Winter 2019, Fall 2019, Spring 2021, Spring 2022

University of the Witwatersrand (2010-2017):
Introduction to Social Psychology (PSYC 1002, undergraduate): 2010
Research Design and Analysis (PSYC 2009, undergraduate): 2010-2012
Qualitative Research Methods (PSYC 7027, graduate): 2011-2017
Research Methods in Psychology (PSYC 4045, graduate): 2015-2017
Everyday Life and Social Interaction (PSYC 4072, graduate): 2013-2016
Research Methods in Educational Psychology (PSYC 4068, graduate): 2014
Research in Context (PSYC 7032, graduate): 2013

University of California, Santa Barbara (2004-2009):
Introduction to Ethnomethodology (SOC 185E, undergraduate): Spring 2008
TA for Politics and Mass Communication: A CA Approach (SOC 108ST): Spring 2009
TA for Teaching Assistant Training Seminar (SOC 290A): Fall 2008
TA for Issues in Social Psychology (SOC 147): Summer 2008
TA for Sociology of Early Childhood (SOC 154EC): Winter 2008

TA for Sociology of Mass Communications (SOC 133): Fall 2007
TA for Introduction to Ethnomethodology (SOC 185E): Summer 2007
TA for Sociological Theories of Race and Racism (SOC 185D): Spring 2007
TA for Interaction in Institutional Settings (SOC 136I): Spring 2006, Winter 2007
TA for Analysis of Conversational Interaction (SOC 136A): Fall 2004, Fall 2005, Fall 2006
TA for Communication in Medical Settings (SOC 136M): Summer 2006
TA for Sociological Research Traditions (SOC 4): Winter 2005
TA for Methods of Sociological Research (SOC 108): Spring 2005

California State University, Northridge (2003-2004):
Cultural Determinants of Psychological Processes (PSYCH 305, undergraduate): Fall 2003, Spring 2004
Contemporary Social Issues (PSYCH 245, undergraduate): Spring 2004

University of Durban-Westville (2002):
Research Methods for Psychology (PSA304T, undergraduate): 2002
Statistics for Psychology (PSA214T, undergraduate): 2002
Applied Research Methods (FHS312S, undergraduate): 2002

University of Natal, Pietermaritzburg (2000-2001):
TA for Introduction to Research (PSYC201): 2000-2001

GRADUATE RESEARCH SUPERVISION AND DEGREE COMMITTEES

Doctoral:
Buscariolli, A. (in progress). *How people (mis)trust the police: Complaints, accounts, and denials in law enforcement.* University of California, Santa Barbara. [Committee Co-Chair]
Kairat, M. (in progress). *Becoming Kazakh American: Language maintenance, family language policy, and language socialization of multilingual Kazakh families in the United States.* University of California, Santa Barbara. [Committee Member]
Zhang, T. (in progress). *Reproducing racial commonsense regarding Asians in social interactions.* University of North Carolina at Chapel Hill. [Committee Member]
Hill, M. J. (in progress). *Pronoun trouble: Gendered talk in an age of unsettled gender ideology.* University of California, Los Angeles. [Committee Member]
Sterphone, J. (2022). *"Der Rassismus kommt bei Ihnen immer, nicht?": The (re)production of anti-Muslim racism and whiteness in Germany.* University of California, Santa Barbara. [Committee Chair]
Tam, C. (2021). *Young children's methods for exercising agency in their interactions with their parents.* University of the Witwatersrand, Johannesburg. [Supervisor]
Rafaely, D. (2019). *The social organisation of experience in interaction: Hierarchies of entitlement in talk about child deaths.* University of the Witwatersrand, Johannesburg. [Co-Supervisor]
Royce, T. (withdrawn). *[Title to be determined.]* University of California, Santa Barbara. [Committee Member]
Ferreira Correia, A. (withdrawn). *Supervision in clinical neuropsychology: Standards and*

practices. University of the Witwatersrand, Johannesburg. [Supervisor]

Master's:

Munday, E. (in progress). *Managing self-presentation: The use of implicit bias as an interactional resource to account for observably biased action*. University of California, Santa Barbara. [Committee Chair]

Prado, E. (in progress). *Revisiting autistic "humorlessness": Humor appreciation and production in nonspeaking autistic interaction*. University of California, Santa Barbara. [Committee Member]

Zheng, M. (in progress). *Initial observations on successive repairs in conversational interaction*. University of California, Santa Barbara. [Committee Co-Chair]

Tyberg, S. (2022). *A tale of two shooters: Predicting mass shooting outcomes by race*. University of California, Santa Barbara. [Committee Member]

Buscariolli, A. (2021). *Shifting gradients of accountability: On police practices for dealing with uncooperativeness, mental illness, and other interactional troubles*. University of California, Santa Barbara. [Committee Member]

Fritzler, M. (2019). *Playing the victim: Using YouTube comments to analyze the disputed victimization of Taylor Swift*. University of California, Santa Barbara. [Committee Member]

Mbowa, S. (2019). *Whose "k-word" is it anyway! Understanding the discourses used to justify and/or repudiate the use of the word "kaffir" in social media interactions*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Muso, N. (2019). *Public commentary on online videos of police brutality: Implications for the psychology of violence*. University of the Witwatersrand, Johannesburg. [Co-Supervisor]

Lewis, I. (2018). *The gendered production of food-related identities as interactional phenomena: An investigation of talk-in-interaction at the South African* braai. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Mehlomakhulu, N. (withdrawn). *Publication trends on violence: An analysis of top-tier sociological journals*. University of the Witwatersrand, Johannesburg. [Co-Supervisor]

Gerig, T. (2017). *Constructions and performances of atheist identities in online settings*. University of the Witwatersrand, Johannesburg. [Supervisor]

Tladi, B. (2017). *The begging asymmetry: Management of inequalities in interactions between street beggars and motorists*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Rascher, C. (2016). *After the degree: Research psychology in the "real world"*. University of the Witwatersrand, Johannesburg. [Supervisor]

Cresswell, C. (2015). *Female agency in action: An examination of interactions in an online "Love and Relationships" discussion forum*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Philippides, A. (2015). *Constructing and contesting identities and community membership in online football forums*. University of the Witwatersrand, Johannesburg. [Supervisor]

Roopnarain, A. (2015). *Exploring barriers experienced in an intervention to reduce burnout among a sample of radiation therapists*. University of the Witwatersrand, Johannesburg. [Co-Supervisor]

Seabi, T. (2015). *The Child Support Grant: The reported experiences of Child Support Grant recipients*. University of the Witwatersrand, Johannesburg. [Supervisor]

Venter, K. (2015). *Resisting medicalised discourses of schizophrenia: Mindfulness and the construction of a positive self*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Harrison-Train, C. (2014). *Co-constructing the "good mother" in doctor-mother-paediatric patient interactions*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Kaufman, S. (2014). *Creating a therapeutic community in an adolescents' online support forum for depression*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Rafaely, D. (2014). *Extraordinary emergencies: Reproducing the sacred child in institutional interaction*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Rogers, C. (2014). *Inequality in action: Entitlement and estimated time of arrival requests in emergency calls.* University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Isakow, H. (2013). *Exploring career choice negotiation among Psychology Honours students* University of the Witwatersrand, Johannesburg. [Supervisor]

Ronge, A. (2012). *The interactional negotiation of individual and collective identities among married couples*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

Van Zuydam, A. (2012). *Constructions of sportswomen's femininity in interactional contexts*. University of the Witwatersrand, Johannesburg. [Supervisor; Passed with Distinction]

EXTERNAL EXAMINATION

Doctoral:

Allen, D. (2020). *Contextualising experiences of identity and belonging in the workplace: South African immigrants in the United States*. University of the Witwatersrand, Johannesburg.

Fynn, A. (2014). *A critical discourse analysis of strategies used to construct South African initiation schools in online news reports and discussion forums*. University of South Africa.

Wessels, T. (2013). *The interactional dynamics of the genetic counselling session in a multicultural, antenatal setting*. University of the Witwatersrand, Johannesburg.

Master's:

Stuart, M. J. (2016). *What are the discursive resources surrounding "beer goggles" and their implications within the South African university context?* Rhodes University.

Du Preez, W. C. (2015). *Dialogic learning in a second language poetry class: How interaction patterns relate to the learning and understanding of metaphors*. University of Johannesburg.

Boffard, C. (2012). *Understanding sexuality following a voluntary termination of pregnancy*. University of the Witwatersrand, Johannesburg.

Greener, R. (2011). *Race, white elephants and the management of talk online*. University of KwaZulu-Natal.

Coursework Modules:
University of KwaZulu-Natal (Pietermaritzburg) Research Psychology Masters (2016-2017)

PROFESSIONAL ASSOCIATIONS, ACTIVITIES AND SERVICE

University of the Witwatersrand, Johannesburg, School of Human and Community Development:	Visiting Associate Professor (2018-2027)
American Sociological Association:	Section Co-Chair: Section on Ethnomethodology and Conversation Analysis (2024-2027)
	Section Council Member: Section on Ethnomethodology and Conversation Analysis (2018-2021)
	Member: Section on Ethnomethodology and Conversation Analysis
	Member: Section on Race, Class, and Gender
	Member: Section on Social Psychology
International Society for Conversation Analysis:	Member
European Journal of Social Psychology:	Consulting Editor (2021 to 2023)
Journal of Language and Social Psychology:	Editorial Board Member (2015 to present)
Research on Language and Social Interaction:	Editorial Board Member (2024 to present)
Social Psychology Quarterly:	Editorial Board Member (2013 to 2015)

Peer reviewer/referee:
American Journal of Sociology (3 reviews)
British Academy/Leverhulme Small Research Grants program (1 application review)
British Journal of Social Psychology (8 reviews)
Cambridge University Press (2 book chapter reviews)
Discourse, Context & Media (3 reviews)
Discourse Processes (2 reviews)
Ethnic and Racial Studies (5 reviews)
European Journal of Social Psychology (6 reviews)
Gender and Language (1 review)
Journal of Health and Social Behavior (1 review)
Journal of Language and Social Psychology (15 reviews)
Journal of Pragmatics (5 reviews)
Language in Society (3 reviews)
National Science Foundation, Science, Technology, and Society Program (1 application review)

Pragmatics (2 reviews)
Pragmatics and Society (1 review)
Qualitative Research (3 reviews)
Qualitative Research in Psychology (1 review)
Qualitative Social Work (1 review)
Qualitative Sociology (2 reviews)
Research on Language and Social Interaction (5 reviews)
Social Problems (1 review)
Social Psychology Quarterly (13 reviews)
Social Science Computer Review (2 reviews)
Sociology of Health and Illness (4 reviews)
Sociology of Race and Ethnicity (1 review)
South African Journal of Psychology (3 reviews)

Other service:

October 2023 to August 2024: Award Committee Member, American Sociological Association, Section on Social Psychology, Outstanding Recent Contribution Award

January to April 2023: Co-Organizer, Symposium on "Interactional Foundations of Policing," held at the University of California, Santa Barbara, April 6-7, 2023

April to July 2023: Award Committee Member, International Society for Conversation Analysis (ISCA) Lifetime Achievement Award, 2018-2023

April to July 2023: Award Committee Member, International Society for Conversation Analysis (ISCA) Book Award, 2018-2023

September 2022 to May 2023: Faculty Advisor, 26th Annual Conference on Language, Interaction, and Social Organization, held at the University of California, Santa Barbara, May 19-20, 2023

May to November 2022: Scientific Committee Member, Digital Meeting for Conversation Analysis (DMCA), held virtually, October-November 2022

September 2020 to August 2021: Award Committee Chair, American Sociological Association, Section on Ethnomethodology and Conversation Analysis, Distinguished Book Award

August 2019 to March 2020: American Sociological Association, Section on Ethnomethodology and Conversation Analysis, Regular Session Organizer for Ethnomethodology for the 115th ASA Annual Meeting, held in Los Angeles, California, August 2022

April to June 2019: Award Committee Member, American Sociological Association, Section on Ethnomethodology and Conversation Analysis, Garfinkel-Sacks Award for Distinguished Scholarship

May to June 2016: Award Committee Member, American Sociological Association, Section on Ethnomethodology and Conversation Analysis, Best Paper Award

November 2011 to November 2014: Panel Member, National Research Foundation (NRF), South Africa, Master's and Doctoral Scholarship (2011-2012) and Postdoctoral Fellowship (2013-2014) Review Panels

April 2012 to June 2014: Scientific Board Member, International Conference on Conversation Analysis (ICCA), held at the University of California, Los Angeles, June 2014

July 2011 to October 2014: Workshop Facilitator, Humanities Graduate Centre, University of the Witwatersrand, Johannesburg

May to August 2013 and July to October 2014: Reviewer and Judge, Cross-Faculty Postgraduate Research Symposium, held at the University of the Witwatersrand, Johannesburg, August 2013 and October 2014

November 2012 to July 2013: Organizing Committee Member, Southern African Students' Psychology Conference, held at the University of the Witwatersrand, Johannesburg, June 2013

March to July 2011: Organizing Committee Chair, Apartheid Archive Conference Pre-Conference Institute, held at the University of the Witwatersrand, Johannesburg, July 2011

July 2009 to June 2010: Visiting Associate, Centre for Critical Research on Race and Identity (CCRRI), University of KwaZulu-Natal, South Africa

July 2007 to June 2009: Teaching Assistant Trainer, Teaching Assistant (TA) Training Committee (Committee Chair in 2008-2009), Department of Sociology, University of California, Santa Barbara

September 2004 to May 2009: Organizing Committee Member, Language, Interaction and Social Organization (LISO) Conference, 2005, 2007 and 2009 (Committee Co-Chair for 2007 Conference), University of California, Santa Barbara